

# HOLANI CONSULTANTS PRIVATE LTD.

"Creating Possibilities, Creating Value."

## INVESTOR GRIEVANCES REDRESSAL

### (STOCK BROKING DIVISION)

### Data for month ending June 30, 2024

SN		Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution
						Pending for less than 3 months	Pending for more than 3 months	time^ (in days)
1	2	3	4	5	6	7		0
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		8 NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIII	31 8 13 11		
3	Stock	NIL			NIL	NIL		NIL
	Exchanges	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL NIL		NIL
	Grand Total	NIL	NIL	NIL	NIL			NIL

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	-	
1	June-2024	NIL	NIL	5	6
2	May-2024	NIL		NIL	NIL
3	April-2024	NIL	NIL	NIL	NIL
4 .	March-2024		NIL	NIL	NIL
5	February-2024	NIL	NIL	NIL	NIL
6		NIL	NIL	NIL	NIL
7	January-2024	NIL	NIL	NIL	NIL
-	December-2023	NIL	NIL	NIL	NIL
8	November-2023	NIL	NIL	NIL	NIL
9	October-2023	NIL	NIL	NIL	400000000000000000000000000000000000000
10	September-2023	NIL	NIL	NIL	NIL
11	August-2023	NIL	NIL		NIL
Grand Total		NIL previous months resolved in	NII	NIL NIL	NIL NIL

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any. \*\*Should include total complaints pending as on the last day of the month, if any.

#### Trend of annual disposal of complaints

SN	Year	Carried forward From previous year	Received during the year	Control of the Contro	Pending at the
1	2021-22		ine year	During the year	end of the year
2	2022-23		-	-	
3	2023-24			•	700
	<b>Grand Total</b>			-	SULIANIS

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.